

CONDITIONS NO-RISK WARRANTY

IMPORTANT: NO-RISK WARRANTY

The No-Risk Warranty is a refund scheme for the deductible excess. The rental car is sufficiently insured, but often these insurances come with a deductible excess. Damages (with a possible maximum refund amount of the deductible excess amount) will be charged on the credit card by the local supplier. You can claim these charges afterwards through Target Travel Services.

The No-Risk Warranty refunds the excess amount up to a maximum of € 1500. In case the excess amount is higher, the No-Risk Plus warranty can be purchased, that covers the total excess amount. **NOTE:** The renter can purchase the No-Risk Warranty and the No-Risk Plus Warranty at the moment of booking. Locally offered optional insurances to protect the deductible excess can be declined. Please note that if you do so, the excess amount will remain in place and may be charged from your credit card. The No-Risk (Plus) Warranty only offers a refund of the charged deductible excess, it does not completely remove it.

Article 1. Definitions

1. **Target Travel Services;** Target Travel Services acts as an intermediary for the car rental company.
2. **Rental company;** the local provider of the rental car.
3. **Renter;** Main driver whose name is listed on the rental contract.
4. **Additional drivers;** Persons whose names are registered on the rental contract.
5. **Rental agreement;** Local rental contract between renter and local supplier. The renter's rights and obligations regarding the rental car are laid down in the rental contract and the terms and conditions of the rental company.
6. **Voucher;** Voucher that is provided by Target Travel Services to the renter after the reservation process has been completed. This is proof of reservation, confirmation and payment and needs to be presented in order to pick up the car.
7. **Deductible excess;** The amount of money that has to be paid to the rental company in case of damage or loss of the rental car. The level of the deductible excess is specified in the rental contract.
8. **Bond;** The renter must pay a deposit when picking up the rental car. In case of a claim on the deductible, this is initially deducted from the bond or the entire deposit will be held until the final damage amount has been determined. In case the bond is insufficient, an additional amount will be charged on the credit card of the main driver.
9. **Case of damage;** any incident or series of related events that cause damage to the rental car.
10. **Rental car;** The rented car.

Article 2. What is insured?

The rental car is insured by the rental company. The Renter and all additional drivers must comply with the terms and conditions of the rental agreement set forth by the rental company. the assessment of any damage is carried out in accordance with the rental contract between Renter and Rental Company.

Article 3. Refund of the deductible excess

The maximum amount that can be refunded through the No-Risk Warranty is the amount of the deductible with a maximum of € 1500. The No-Risk Plus Warranty covers the total excess amount.

Damages that occurred during the renter's rental period that are charged by the rental location, must have been caused by:

1. Car entering a body of water or leaving the road, overturning of the car and/or involvement in a collision;
2. Single accidents with no other parties involved;
3. Collision with stray animals or birds;
4. Fire and/or lightning strike;
5. Theft, burglary, joy riding, vandalism and robbery.

In case of damages to windows, mirrors, tires, roof, and underside of the car caused by situations listed above, these damages are covered through the No-Risk Warranty. Towing costs following these causes will be refunded with a maximum amount of € 500.

Multiple cases of damage can be refunded through the No-Risk Warranty; however, the maximum deductible excess can never be exceeded. Any possible administration fees charged by the rental company will be refunded, as long as they, when added to the damage charges, remain within the deductible excess amount. In the event of the administration fees exceeding the deductible excess, they will not be refunded.

Article 4. No refund of the deductible excess

The deductible excess will not be refunded in case of:

- Loss of or damage to the key(s) of the rental car or if the key(s) are not returned to the rental company promptly upon returning the car.
- If the driver does not comply with the terms and conditions specified in the rental agreement (e.g., being registered as an additional driver on the rental contract, having the proper driving license, minimum/maximum age, etc.).
- Driving under influence of alcohol, drugs, medication, or other intoxicants.
- Driving outside areas designed for car use as indicated in the instructions of the rental company or by the proper authorities.
- Damage resulting from acts of war, nuclear reactions, natural disasters, and extreme weather conditions.
- Any usage other than private transportation, such as transporting passengers for hire, driving lessons, transportation of goods, participating in contests, test drives and/or driving tests.
- Damage due to transporting inflammable, explosive and/or corrosive substances or by not respecting the maximum allowable weight, width, or height.
- Damage due to inherent defect, as well as by ignoring the warning signals for maintenance and refueling with the wrong fuel.
- Use of the rental car to tow, push or drag another vehicle.
- Damage to or theft of the rental car due to consent, intentional act, negligence, or serious misconduct in which the renter can be held responsible.

- Damage caused to the car by theft of personal belongings left behind in the vehicle.

Article 5. Obligations of the renter

In the event of damage, the renter must adhere to the following guidelines or risk the right to:

1. Report theft or damage on site to the police. If this is not possible, then immediately report to the car rental company;
2. Upon return of the car, renter must provide complete, correct and accurate information as requested by or on behalf of Target Travel Services.

Article 6. Submitting a request for refund

To be eligible for reimbursement of the amount of damage charged, the renter is required to fully complete the No-Risk Declaration form and return it with:

- A copy of the signed rental agreement between the renter and the rental company
- A copy of the theft or damage report
- A copy of the police report (if available)
- A copy of the payment of the damage charge to the rental company (a receipt for payment by cash or a bank or credit card statement)

As soon as you have received a determination of the damage amount from the location, you must send this to Target Travel Services immediately.

The renter can submit a refund request filling out the online declaration form.

Submitting a request for a refund must be completed within 8 weeks after handing in the rental car. Your request for a refund will be processed within 2 weeks, after receipt of the determination of the damage amount by the location.